



Customer Success Story

Federal Aviation Administration

FAA Division Achieves Efficiency Breakthrough with BillQuick

The Federal Aviation Administration's (FAA) Information Media Division realized that it needed a much improved method for tracking projects, resources and expenses. Specifically, the division's print and multimedia departments determined that project time was not being tracked or allocated as efficiently as possible through existing software. Proper billing of time is critical because the departments are operating under the franchise authority and, therefore, must recover their costs. This was an especially important requirement for the multimedia department, which produces training and safety videos for the Department of Transportation and other government agencies.

The FAA reviewed several software packages, looking for a solution that would offer precise cost accounting, and selected BillQuick, from BQE Software, Inc., in Torrance, Calif.

BillQuick is one of the most powerful timecard and project management tools on the market. It is designed with a complete open architecture that makes add-ons and custom modules possible to greatly enhance and customize the product's features. Benefits include reduced overhead, more accurate time tracking and increased revenue.

The multimedia division, which relies heavily on BillQuick, has now realized is that it can effectively track billable hours to recover costs and to isolate pre-, post-, and production phase hours associated with its videos. With BillQuick, the department creates budgets, tracks time and expenses, produces budget comparison and other project management reports, generates invoices and tracks funding against projects.

The FAA is delighted with its choice of BillQuick, because it is a cost-effective and easy to use solution that enables the multimedia department to track funds against various organizations, with usage by quarter.

The department's customers, other government agencies, now benefit from much more accurate estimates and efficiencies because project costs, such as expenses and travel time, have been tracked much more effectively.

The multimedia department's projects include videos covering subjects such as training for flight instructors, human physiology (e.g. what happens when a pilot goes into a spin), survival in hostile environments, seat belt usage, the effects of white light from snow on pilots in Alaska and flight over national parks.

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