



BQE Software Announces Extended Technical Support Hours

New Timings Offer 12 Hours of High-Quality Customer Service and Phone-based Support to Firms in the United States and Canada

Torrance, CA - March 23, 2016 - **BQE Software, Inc.**, a world leader in time billing, project management and accounting software with more than 350,000 users worldwide, announced today that the new extended technical support hours will be available to customers from 6:00 AM to 6:00 PM Pacific Time/9:00 AM to 9:00 PM Eastern Time, Monday through Friday. Winner of the K2 Quality award for Customer Satisfaction two years in a row, BQE is extending its phone-based support hours to ensure that customers are provided with the timely support required to successfully run their firm.

"At BQE, we are always looking for ways to meet and exceed our customers' expectations," said Shafat Qazi, CEO and Founder of BQE Software. "And to support the continual growth of customer calls in the U.S. and Canada, we have extended technical support hours to ensure our customers will be answered in a timely manner for their questions. This important change will allow us to not only satisfy our customers' needs, but also to make sure that their business software is up and running all the time."

"I'm thrilled to be a part of the most exciting time in the history of BQE Support," said Irfan Qazi, VP of Customer Service at BQE Software. "At a time when many technology companies are cutting back on support or offering only online contact, our team is committed to providing the best-in-class customer service experience for 12 hours a day, every week day. We take pride in being just a phone call away from our customers who require our assistance."

Beginning today, Wednesday, March 23rd, 2016, customers can dial in through the regular support phone line to enjoy the new extended technical support hours. For more information, please visit www.bqe.com

About BQE Software

BQE Software is a world leader in **time billing, accounting, and project management software** for professional services firms. Its products, including **BillQuick®**, **ArchiOffice®** and **EngineerOffice®**, simplify the way information is entered and utilized by firms. With over 350,000 users worldwide, BQE is the trusted solution for attorneys, architects, engineers, accountants, IT consultants and business consultants. The company is headquartered in Torrance, California, with offices in Australia and Europe. For more information, visit www.bqe.com. Follow BQE BillQuick on Facebook, www.facebook.com/BillQuick, and Twitter, www.twitter.com/BillQuick

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