

# Second Look Analysis

## How it Works

First, we'll ask that your team fill out a 10-15 minute survey about how you use BillQuick. We'll review your survey to determine areas we'd like to inspect closer when we perform our deeper analysis.

Our analysis consists of our expert viewing your software online to analyze all of your processes exactly as you see them. At this time, you can show them and discuss issues you have questions about, and they'll also guide you to areas within BillQuick they need to explore in more depth.

## Our Expertise Goes to Work For You

This hour will be solely dedicated to analysis so we can discover as much as possible about your business processes. Afterward, we'll prepare a report of areas for improvement and our recommendations for how to optimize your business system.

Because we factor in everything like your personnel, your operating system, your version of BillQuick, your file organization, etc., the recommendations you receive will be specifically tailored for your business.

## What Second Look Provides

- 2 Hours of Personalized Consulting
- A Detailed Performance Analysis, Identifying Bottlenecks and Inefficient Processes
- Recommendations of Improvements for Each Issue We Discover
- Advice on How to Implement Changes with Minimal Disruption

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